

TuneEd School Pilot Licence

Template for schools purchasing or trialling TuneEd

Last updated: 1 May 2026

This School Pilot Licence sets out the basic access terms for a school using TuneEd during a pilot or subscription period.

1. Parties

This licence is between:

Nathan Sant trading as TuneEd ("TuneEd"); and

the named school or organisation purchasing or trialling access ("the School").

2. Licence details

| Item | Details |
|----------------|--|
| School name | [Insert school name] |
| Licence type | TuneEd GCSE Music Pilot Licence |
| Licence period | [Insert start date] to [insert end date] |
| Price | [Insert price, e.g. £99] |
| VAT | TuneEd is not currently VAT registered |
| Contact email | support@tuneed.uk |

3. What the licence allows

During the licence period, the School may allow its staff and pupils to access TuneEd for teaching, learning and revision purposes.

This may include use of TuneEd for:

classroom teaching;

homework and independent revision;

quizzes and interactive questions;

set work revision;

exam-style practice;

teacher planning and pupil support.

4. Licence limits

Unless agreed otherwise in writing:

the licence applies to one named school only;

access must not be shared with other schools, tutors, organisations or the public;

staff and pupils must not share logins with people outside the School;

TuneEd resources must not be copied, uploaded publicly, resold or redistributed outside the School;

the licence ends on the agreed end date unless renewed.

5. Login and access

Staff and pupils log in through their school Microsoft Teams/Microsoft account. TuneEd does not store Microsoft Teams passwords.

The School is responsible for ensuring that only authorised staff and pupils access TuneEd through the School's licence.

6. Payments

Payment terms will be shown on the invoice. Unless agreed otherwise, payment should be made by the due date shown on the invoice.

TuneEd may delay, suspend or remove access if payment is not received.

7. Cancellation and refunds

Pilot licence fees are normally non-refundable once access has been provided, unless TuneEd agrees otherwise in writing or a refund is required by law.

If the School has a problem with access or functionality, it should contact support@tuned.uk so that TuneEd can investigate and try to resolve the issue.

8. Data protection

TuneEd handles personal information in line with the TuneEd Privacy Policy: <https://tuned.uk/privacy>

The School should ensure that its use of TuneEd is consistent with its own data protection, safeguarding and acceptable-use policies.

9. AI-supported features

TuneEd may include AI-supported learning features. These are provided for learning support only and should not replace teacher judgement, official exam-board materials or formal assessment decisions.

Users should not enter private, sensitive or unnecessary personal information into AI tools.

10. Content and copyright

TuneEd content may be used by the School for internal teaching, learning and revision during the licence period. TuneEd content must not be sold, published, uploaded publicly or redistributed outside the licensed School.

Third-party works, exam-board materials, recordings, scores, videos and trademarks remain the property of their respective rights holders.

11. Ending access

Access may end if the licence expires, payment is not received, the School requests cancellation, or users breach the TuneEd Terms of Use.

The School may request deletion of school, class or pupil data by contacting support@tuned.uk.

12. Other terms

Use of TuneEd is also subject to the TuneEd Terms of Use: <https://tuned.uk/terms>

If there is a conflict between this School Pilot Licence and a separately agreed written contract, the separately agreed written contract will take priority.

13. Contact

Email: support@tuned.uk

Website: <https://tuned.uk>

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